

Quality Policy 2019

It is the policy of Bray & Slaughter to provide products and services of a consistent quality, within defined specifications, acceptable to its customers.

In order to achieve this, Bray & Slaughter has created and implemented a quality system and quality objectives which comply with the requirements of BS EN ISO 9001:2015 and which are subject to regular management review.

The objective is a quality system that ensures the provision of goods and services that consistently meet or exceed the customers' specifications and expectations.

A further aim of Bray & Slaughter is to implement all its procedures and activities correctly, first time. Where problems do arise then they are dealt with promptly and effectively. An essential part of the quality system is a programme of quality improvement.

The Quality Manual defines the quality system installed at Bray & Slaughter.

It is the responsibility of the Managing Director and senior management to provide the resources to enable all employees to effectively perform their duties. All staff are required to completely familiarise themselves with and understand the procedures of the quality system relevant to their own work and responsibilities and to follow and comply with the requirements of all such procedures.

It is the policy of Bray & Slaughter to fully comply with all statutory and safety requirements appropriate to the company's business.



Date **16.01.2019**

Matt Cooper
Operations Director